

APPENDIX 3B
Interactive Video Conferencing Evaluations
Fall 1998-Spring 1999

		<u>Fall 1998</u> (percentage)		<u>Spring 1999</u> (percentage)		
		ENGR	MBA	ENGR	MBA	Other
2)	Your location for this course					
	a) Northern Virginia	33.8	1.0	22.8	1.2	37.8
	b) Richmond area	6.6	3.1	8.9	14.8	1.3
	c) Tidewater area	5.5	3.6	2.2	–	0.6
	d) Roanoke area	4.0	30.8	1.3	4.9	4.5
	e) Fredericksburg area	6.6	1.5	5.4	3.7	1.0
	f) Abingdon area	–	8.5	–	18.5	1.6
	g) Lynchburg area	5.5	1.0	4.0	3.7	0.3
	h) Winchester area	0.4	–	–	–	–
	i) Other Virginia site	9.6	8.7	8.9	11.1	7.1
	j) Out of Virginia site	–	1.5	0.9	1.2	0.6
	k) On campus	27.9	40.5	45.5	40.7	45.2
3)	How many distance learning courses have you taken in the past					
	a) None	50.9	44.0	36.3	22.8	55.8
	b) One	11.4	5.2	20.2	13.9	20.5
	c) Two	10.3	7.8	16.1	13.9	9.1
	d) Three or more	27.3	43.0	27.4	49.4	14.6
4)	For me, the subject matter of this courses was					
	a) Not difficult at all	16.3	11.3	15.6	28.8	14.7
	b) Moderately difficult	65.6	60.3	63.4	56.5	75.6
	c) Very difficult	15.9	22.7	17.0	12.5	8.1
	d) Extremely difficult	2.2	5.7	4.0	2.5	1.6
5)	The amount of effort required considering the number of credit hours for this courses was					
	a) Too low	2.2	0.5	0.5	3.8	1.6
	b) Reasonable	74.4	72.0	85.1	82.5	81.8
	c) Excessive	23.3	27.5	14.4	13.8	16.6
6)	How clearly were course objectives in terms of what could reasonably be accomplished					
	a) Not clear at all	3.7	4.1	4.1	1.3	1.6
	b) Somewhat unclear	13.7	22.2	19.4	16.3	8.8
	c) Adequate	58.5	54.6	48.6	66.3	43.8
	d) Very clear	24.1	19.1	27.9	16.3	45.8
7)	How realistic were the course objectives in terms of what could reasonable be accomplished					
	a) More could have been accomplished than specified by the objects	8.9	7.3	8.2	11.3	6.2
	b) Objectives were consistent with what could be accomplished	75.5	70.8	80.4	75.0	80.8
	c) Objectives represented more than could reasonable be accomplished	15.6	21.9	11.4	13.8	13.0
8)	How well were the course objectives accomplished					
	a) There was substantial under accomplishment of the objectives	11.9	12.5	12.8	8.8	5.5

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		ENGR	MBA	ENGR	MBA	Other
	b) Accomplishments was consistent with objectives	85.1	84.9	82.2	86.3	83.4
	c) Somewhat more was accomplished than specified by the objectives	3.0	2.6	5.0	5.0	11.0
9)	The relevance of the course assignments with respect to course objectives was:					
	a) Low	5.6	5.7	5.0	3.8	1.9
	b) Moderate	43.1	51.3	44.6	50.0	40.1
	c) High	51.3	43.0	50.5	46.3	57.9
10)	How helpful was the textbook for understanding the subject matter?					
	a) Not helpful	17.2	12.4	17.4	10.0	2.6
	b) Reasonable helpful	48.9	48.5	46.3	50.0	33.0
	c) Very helpful	25.7	30.9	26.6	30.0	39.6
	d) Extremely helpful	8.2	8.2	9.6	10.0	24.8
Questions 11-19 rate the instruction for the course						
11)	Preparation for class					
	a) Poor or seriously deficient	4.8	3.1	2.7	1.2	-
	b) Fair or some deficiency of concern	16.6	13.4	14.5	6.2	5.2
	c) Good or no deficiency of concern	47.2	55.2	40.0	64.2	36.7
	d) Excellent or performance above basic requirements	31.4	28.4	42.7	28.4	58.1
12)	Organization of course material					
	a) Poor or seriously deficient	3.3	3.1	9.0	2.5	1.0
	b) Fair or some deficiency of concern	20.3	21.1	15.4	16.0	7.1
	c) Good or no deficiency of concern	52.8	53.6	38.5	58.0	40.8
	d) Excellent or performance above basic requirements	23.6	22.2	37.1	23.5	51.1
13)	Extent to which subject matter was made stimulating and relevant					
	a) Poor or seriously deficient	6.6	9.8	12.7	9.9	1.9
	b) Fair or some deficiency of concern	24.0	27.3	20.0	19.8	14.0
	c) Good or no deficiency of concern	48.3	38.1	41.4	53.1	45.5
	d) Excellent or performance above basic requirements	21.0	24.7	25.9	17.3	38.6
14)	Ability to explain subject matter					
	a) Poor or seriously deficient	2.2	4.1	8.2	2.5	1.0
	b) Fair or some deficiency of concern	14.3	22.2	14.5	13.6	6.2
	c) Good or no deficiency of concern	46.3	43.3	35.0	53.1	35.1
	d) Excellent or performance above basic requirements	37.1	30.4	42.3	30.9	57.8
15)	Encouragement and management of class interaction					
	a) Poor or seriously deficient	5.2	6.2	10.0	2.5	1.6
	b) Fair or some deficiency of concern	15.9	18.7	17.3	12.3	8.4
	c) Good or no deficiency of concern	44.4	43.5	35.5	50.6	42.2
	d) Excellent or performance above basic requirements	34.4	31.6	37.3	34.6	47.7
16)	Fairness of grading					
	a) Poor or seriously deficient	1.5	14.8	0.9	1.3	0.3
	b) Fair or some deficiency of concern	8.9	21.7	7.5	12.5	9.8
	c) Good or no deficiency of concern	60.9	37.0	49.8	58.8	43.9

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d) Excellent or performance above basic requirements	28.8	26.5	41.8	27.5	45.9
17) Responsiveness to in class inquiries					
a) Poor or seriously deficient	1.5	4.1	1.8	–	–
b) Fair or some deficiency of concern	8.1	9.2	10.0	8.6	3.6
c) Good or no deficiency of concern	41.7	46.2	39.5	43.2	31.2
d) Excellent or performance above basic requirements	48.7	40.5	48.6	48.1	65.3
18) Availability and responsiveness to requests for help outside of class					
a) Poor or seriously deficient	4.5	4.8	3.8	–	1.0
b) Fair or some deficiency of concern	18.4	16.0	7.6	5.1	4.6
c) Good or no deficiency of concern	41.2	48.4	46.7	64.6	35.3
d) Excellent or performance above basic requirements	36.0	30.9	41.9	30.4	59.2
19) Overall rating of this instructor					
a) Poor or seriously deficient	1.5	5.3	6.0	3.8	0.3
b) Fair or some deficiency of concern	18.5	20.0	12.8	10.0	5.3
c) Good or no deficiency of concern	47.9	47.4	37.2	58.8	36.5
d) Excellent or performance above basic requirements	32.1	27.4	44.0	27.5	57.9
Questions 20-29 pertain to the remote site					
20) The quality of visual reception					
a) Inadequate	15.4	10.6	9.5	2.1	5.5
b) Adequate	47.8	50.4	35.7	37.5	35.9
c) Very good	25.9	28.5	35.7	31.3	35.0
d) Excellent	10.0	9.8	15.9	27.1	23.0
e) Not applicable	1.0	0.8	3.2	2.1	0.5
21) The quality of audio reception					
a) Inadequate	12.7	13.9	2.4	2.1	11.1
b) Adequate	47.7	44.3	41.6	29.2	33.2
c) Very good	28.9	32.0	38.4	37.5	35.0
d) Excellent	9.6	9.0	14.4	29.2	20.3
e) Not applicable	1.0	0.8	3.2	2.1	0.5
22) The distribution of course handouts (especially with respect to timeliness)					
a) Inadequate	24.4	9.1	10.3	2.1	5.1
b) Adequate	29.9	32.2	31.7	31.3	24.4
c) Very good	22.8	32.2	31.7	41.7	36.4
d) Excellent	18.8	22.3	22.2	18.8	30.9
e) Not applicable	4.1	4.1	4.0	6.3	3.2
23) Course registration procedures					
a) Inadequate	5.2	12.3	5.6	4.2	0.5
b) Adequate	32.1	29.5	30.2	31.3	22.9
c) Very good	35.2	42.6	38.1	35.4	36.9
d) Excellent	23.3	11.5	22.2	22.9	34.1

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	e) Not applicable	4.1	4.1	4.0	6.3	5.6
24)	Textbook and course material availability					
	a) Inadequate	11.9	4.9	8.8	6.3	3.3
	b) Adequate	33.5	33.6	28.0	33.3	21.7
	c) Very good	33.5	44.3	36.0	35.4	33.5
	d) Excellent	18.0	15.6	20.0	16.7	35.8
	e) Not applicable	3.1	1.6	7.2	8.3	5.7
25)	Computing services					
	a) Inadequate	3.3	3.5	1.8	7.3	2.0
	b) Adequate	17.5	13.9	13.4	19.5	24.7
	c) Very good	15.3	30.4	20.5	19.5	25.3
	d) Excellent	10.9	13.9	7.1	22.0	15.7
	e) Not applicable	53.0	38.3	57.1	31.7	32.3
26)	Problem resolution and assistance by the site coordinator					
	a) Inadequate	3.1	5.9	4.9	4.3	3.3
	b) Adequate	30.9	25.4	28.5	27.7	22.6
	c) Very good	31.4	39.0	29.3	34.0	31.1
	d) Excellent	26.2	22.0	25.2	25.5	35.8
	e) Not applicable	8.4	7.6	12.2	8.5	7.1
27)	How helpful was the opportunity for two-way video interaction with faculty and other students					
	a) Not helpful	16.5	25.8	12.6	6.5	8.6
	b) Reasonably helpful	44.8	37.9	37.8	37.0	29.2
	c) Very helpful	22.2	27.4	28.3	39.1	39.2
	d) Extremely helpful	14.4	8.9	18.1	17.4	23.0
	e) Not applicable	2.1	-	3.1		
28)	How would rate the value of this course against other courses you have taken at this level at a distance					
	a) Much below average	4.2	4.8	11.1	1.9	-
	b) Somewhat below average	14.8	19.8	18.3	17.3	7.2
	c) About average	30.7	33.3	23.8	36.5	30.8
	d) Somewhat above average	19.6	10.3	17.5	19.2	19.9
	e) Much above average	6.3	5.6	14.3	11.5	17.2
	f) Not Applicable	24.3	26.2	15.1	13.5	24.9
29)	How would you rate this course against other courses you have taken in a traditional classroom setting					
	a) Much below average	10.2	7.9	13.7	2.0	1.8
	b) Somewhat below average	26.3	18.9	16.9	21.6	20.3
	c) About average	30.6	28.3	33.1	47.1	36.0
	d) Somewhat above average	14.0	7.9	8.1	17.6	23.9
	e) Much above average	3.2	2.4	12.9	3.9	13.1
	f) Not Applicable	15.6	34.6	15.3	7.8	5.0

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